

# Polycom IP Phones

SoundPoint IP 501, 550, 650, etc

## VoIP Setup Guide



## Logging In

To login the IP Phone Web User page, follow these steps

Step	Action
1	<p>Open your web browser and enter the IP address of the SIP Device.</p> <p>Start the Phone and it will get an IP from the DHCP Server, then it will display the IP on the Screen</p>
2	<p>The browser should load the configuration page</p> <p>Click on <b>Sip Link</b></p>
3	<p>Enter your Username and Password.</p> <p>NOTE: The default User Name is "Polycom" and Password is "456". For security reason, it is recommended to change the default Administrator ID and Password after initial login</p>



## Configuration Settings

Enter the following values (the address value below comes from the SIP Address value in your VoIP Much SETUP document).

- Address = SIP Address  
(from the SIP Address value in your VoIP Much SETUP document)

Servers	
<b>Outbound Proxy</b>	
Address	<input type="text"/>
Port	<input type="text"/>
DNS Lookup	<input type="text" value="DNSnaptr"/>
<b>Server 1</b>	
Address	<input type="text" value=""/>
Port	<input type="text" value="5060"/>
DNS Lookup	<input type="text" value="DNSnaptr"/>
Expires	<input type="text" value="300"/>
Register	<input type="text" value="1"/>
Retry Time Out	<input type="text" value="0"/>
Retry Max Count	<input type="text" value="0"/>
Line Seize Time Out	<input type="text" value="30"/>

Click on **Submit**

This will save your settings and reboot the phone.

After the Device has rebooted, click **Line Link** and set your Identification values:

- Display Name = [any name] - as this is not passed to VoIP Much
- Address = ATA Device Username (from your VoIP Much SETUP document)
- Auth User ID = ATA Device Username (from your VoIP Much SETUP document)
- Auth Password = ATA Device Password (from your VoIP Much SETUP document)
- Label = ATA Device Username (from your VoIP Much SETUP document)

Line 1	
Identification	
Display Name	<input type="text"/>
Address	<input type="text"/>
Auth User ID	<input type="text"/>
Auth Password	<input type="text"/>
Label	<input type="text"/>
Type	<input checked="" type="radio"/> Private <input type="radio"/> Shared
Third Party Name	<input type="text"/>
Num Line Keys	<input type="text"/>
Calls Per Line Key	<input type="text"/>
ACD Login Logout	<input type="text"/>
ACD Agent Available	<input type="text"/>
Ring Type	<input type="text" value="13"/>

Click on **Submit**

This will save your settings and reboot the phone.

Once the phone has rebooted, you are ready to use VoIP Much.



## Configuring Voicemail Access

After the Device has rebooted, click **Message Center** and set your Callback Contact:

- Subscriber: [blank]
- Callback Mode: Contact
- Callback Contact: \*97

Click on **Submit**

This will save your settings and reboot the phone.